



**Punjab Central Business District  
Development Authority**  
Government of The Punjab



**TENDER NOTICE**  
**HIRING OF CALL CENTER SERVICES FOR PCBDDA**  
**Tender No. PCBDDA/PRO/TENDER/2023/13**

Punjab Central Business District Development Authority (PCBDDA) intends to hire Call Center Services for CBD Punjab through Single Stage One Envelope Procedure of Punjab Central Business District Development Authority's Procurement Regulations (Amended), 2021.

1. Tender Documents containing terms & conditions can be obtained on payment of Rs. 5,000/- (Non-refundable being the tender Cost), after submitting in the form of Pay Order in favor of **Punjab Central Business District Development Authority** on any working days (Monday to Friday) during office hours.
2. Only eligible bidders having valid NTN, PST certificates and having relevant experience in provision of CSR Services can apply for the tender.
3. Bid Security amounting to PKR 50,000/- should accompany the bid in the shape of Pay Order or Bank Guarantee issued in favor of "Punjab Central Business District Development Authority".
4. Bidder should not have been blacklisted/suspended by any government agency.
5. The procuring agency may reject all bids or proposals at any time prior to the acceptance of a bid or proposal. The procuring agency shall upon request communicate to any bidder, the grounds for its rejection of all bids or proposals but shall not be required to justify those grounds.
6. The last date for bid submission is **December 19, 2023, at 03:00 PM** and bids shall be opened on same day at **04:00 PM** in the presence of representatives of bidders who may wish to attend, at the below mentioned address.

**Director Procurement**  
**Punjab Central Business District Development Authority (PCBDDA)**  
**CBD Punjab Complex, Ex Walton Airport, Lt Naval Complex, Yasir Shaheed Road, Lahore,**  
**Contact: 042-99058100, procurement@cbdpunjab.gov.pk**